NeurExpand BRAIN CENTER

A Better Future in Mind™

Frequently Asked Questions

- **Since NeurExpand is closing who should I see now?**
  - We have mailed you a list of neurologists and specialists who can continue to provide the care you received from us. This list is also available on our website: neurexpand.com

- **What about my medical records?**
  - Your medical records are being transferred from our electronic system to Clary. This process takes a few weeks. You can contact Clary at (612) 588-8554 to obtain your full medical records as of May 18th, 2015

- **Why did this happen?**
  - This unexpected closure is in part due to the fact that last September Medicare determined they would no longer pay for the treatment interventions in our Brain Fitness Program. Since a considerable amount of our funding was from Medicare, this decision had a major financial impact on our practice. Nevertheless, we did our best to continue to keep our doors open and provide services for our patients. Unfortunately, after enduring much financial hardship, we have finally reached a point that we need to cease our operations.

- **Will you open another office in the area?**
  - No. There are no plans to re-open a new branch of NeurExpand in the near future. We have closed all our operations.

- **What if I have questions about my bills or other financial matters?**
  - For any financial questions, please call 443-275-1687.

- **Where will each of your doctors be and can I make an appointment to see them elsewhere?**
  - Our physicians and staff have stopped working at NeurExpand and each has found an alternative option to move on with their careers. For now, Dr. Fotuhi will be continuing his clinical research at Memosyn Neurology Institute. You can reach him at 443-275-1687 or visit his website: Memosyn.com